

MISSION

With a passion for health and compassion for all people, Encompass is committed to connecting children and their families to their chosen services and supports in a way that is respectful of their preferences, culturally sensitive to their needs and directed in a way to promote the most positive health outcomes for mind body and spirit.

Connected & Responsive

Encompass is an evolving and growing network of over 100 care management agencies throughout 48 counties experienced in serving individuals through a diversity of services across all ages. It is led by Catholic Charities in each of five regions; Albany, Buffalo, Rochester and Syracuse and covers the Northern Region.

Find out more about how we can help you and who is on our team at our **website:**
www.encompasshealthhome.org

Referring Children to Encompass Family Health Home

Find the referral form on our website at:
www.encompasshealthhome.org

Contact us or your local Care Management Agency for additional information.

Encompass Health Home
232 Main Street
Binghamton, NY 13905
encompasshealthhome@ccbc.net
1-844-884-4999

Care Management Agency Contact Information

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A collaboration of Catholic Charities
and partners across Upstate NY

CARE MANAGEMENT



*A Passion for Health, Compassion for
People, Connect with Us!*

Health Home Care Management

WHAT IS A HEALTH HOME?

A Health Home isn't a home at all. It consists of a network of providers, health plans and community-based organizations that work with you and your child to meet your child's needs. Whether it's physical/dental needs, mental health needs, or support making your lives better, we can help!

WHY ENCOMPASS?

Encompass Health Home is a collaboration of **Catholic Charities** and their partners across Upstate New York managed by Catholic Charities of Broome County and supported by the Dioceses of Albany, Buffalo, Rochester and Syracuse. We have a 100 year legacy of service in Upstate New York and a team of skilled and dedicated staff working with children and families. We respect and value all families. Every family is unique and has strengths; together we work to help you achieve your goals.

WHY IS A HEALTH HOME RIGHT FOR MY CHILD?

Do you have a child with physical or mental health needs? Is your child struggling in multiple areas? Have you run into roadblocks trying to help care for your child and family?

Let our care managers help you! With Encompass, your care manager will help you and your child participate in an ongoing planning process that wraps services around your child and family in a way that makes sense and is comfortable for you. You'll figure out what works and what doesn't. You will have the support of a care manager 24/7.

We understand that everyone is different with different needs. **We want everyone to have a voice and a choice.** Your care manager will make sure your specific needs are met according to your preferences.

There are many ways a care manager may help you. Some of these include:

- Helping you take care of your family by making sure your child gets appointments with doctors, dentists, mental health providers or specialist and reminding you of your appointments
- Inviting everyone you consider important to keeping your child healthy, safe and on track to a meeting to talk about how we can all do this together
- Linking you and your child with others who have walked in your shoes and can let you know how they succeeded
- Helping you and your child talk to those you love so they better understand you and what you need
- Being available to help you and your child whenever needed, 24/7

WHO CAN JOIN?

- Is your child enrolled in Medicaid?
- Does your child have chronic health issues such as Asthma, Diabetes or Cardiac Disorders?

-OR-

- Does your child have one of these diagnoses?
 - HIV/AIDS
 - Serious Emotional Disturbance (SED)
 - Complex Trauma
- Are you having trouble meeting your child's health needs? Do you feel alone or in need of help?

For additional resources and a complete list of qualifying chronic conditions, see the DOH website for Health Homes Serving Children at: https://www.health.ny.gov/health_care/medicaid//program/medicaid_health_homes/health_homes_and_children.htm

